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Sujet

Case Study

Sujet is an iPhone application allowing to compose a personalized standardized text (email or SMS) in a few simple gestures. Elinext Group has developed this mobile application for iOS.

Customer: Hoople SAS, France

Project: Mobile application for iOS "Sujet"

Type: Mobile development

Requirements: According to the customer's requirements Elinext Group was to come up with a solution aimed at facilitating the process of instant messaging and develop a proper mobile application for iPhone operating system. Elinext Group was issued a challenge to design a multilingual finger mail that would allow to create immediate messages deriving from ready-made phrases.

Challenge: Among some of the challenges Elinext Group had to face several key functions should be mentioned, which were supposed to form the basis for users' convenience. To be more precise, core categories were needed for a user to start, build and conclude a message (answer, not available, meeting, to be sent, etc.). Elinext Group had to provide the possibility to choose the recipient, to decide



upon the style of the text («pro» or «cool») and its type (email or SMS). Furthermore, the solution had to be designed for multinational users (English, French, Portuguese, German, Italian, Russian and Spanish), and the application required an automatic translation tool to get instantaneous translation of the needed sentences. Furthermore, the developer had to face a great number of information sources deriving from various databases. The solution required adequate and correct information delivery from relevant sources. Moreover, he had to deal with considerable information content and succeed in performing challenging calculations.

Solution: To guarantee fast app reaction, a custom localization library was implemented. More than 7000 combinations had to be validated and presented in the right format after just one swipe on the screen. As a result, the application processes all the valid

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combinations on the fly and presents all of them to the user practically instantly and in the right language.

Results: The final product obtained as a result of the development process was a multilingual mobile application for iOS "Sujet". This iPhone app allows to compose a personalized standardized text (email or SMS) in a few simple gestures. Only by «swiping» a finger on the screen, the user can compose a personalized text from «pre-written» sentences.

The application encompasses the functionality as follows:

• Users can decide upon the format of the message (email or SMS).

• Users can choose a person from their contact list, who they want to send an email or a text message to.

• Users can choose the language they want to compose an email or SMS in.

• Users can choose the style of a message («pro» or «cool»).

• Users can specify a category of content (such as answer, not available, meeting, to be sent, etc.).

As a consequence of their choices, users:

• get various options proposed, for instance, for the «introduction» (such as «Hello», «Dear ...», etc.);

- choose among various texts proposed according to the previously chosen category;
- can take advantage of «second categories», which can be also used to borrow a text from;

• see «conclusion» texts propositions.

Some of the choices the user has made can induce further actions, such as:

- entering a date and/or time;
- attaching a photo;
- attaching a contact file.

After clicking the «send» option, users can:

- choose emails (if the option was «email»);
- choose mobile phone numbers (if the option was «SMS»);

All the composition options (language, email or SMS, styles, categories) can be changed at any time when a text is composed, the text switches then to the corresponding texts in the relative options. Besides, users can «mark» most frequently chosen people on their contact list.

In addition to the core functionality there are two more essential options: a «send feedback» option and a «suggest a text» option. Both options trigger a mail directly to:

- feedback@sujetapp.com;
- texts@sujetapp.com;

• with the corresponding subject already entered.

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Jenny Smith			Jenny Smith			Jenny Smith		
El	MAIL			EMAIL			EMAIL	
PRO			COOL			PRO		
Dear Jenny,			Hello Jenny	,		Dear Mrs. Si	nith,	
Answer			Answer			To be sent		
l saw your message.			l saw your message.			Please find enclosed the picture.		
Answer			Answer			Answer		
I'll get back to you.			I'll get back to you.			I'll get back to you.		
Best regards,			Best,			Best regards,		
SEND			SEND			SEND		

Region: Worldwide

Industry: Utility

Engagement model: Fixed cost model

Technologies: Objective-C, UIKit

Duration: 1 month

Staff: One developer

Platforms: iOS (iPhone)

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